

Krista Mutual Water Co

Dear shareholders,

STATE MANDATE: Hazard Assessment – Just last week a brochure and hazard assessment were sent out and to be filled out and returned to the office. We need every home to fill this out.

Why are you receiving this letter?

It is part of the state mandated Cross-Connection Control Policy Handbook that was updated July 2024.

In compliance with the Handbook, Krista Mutual Water Company (KMWC) has updated our cross-connection control program and policy. The purpose of a cross-connection control program is to prevent any occurrence of backflow into our distribution system to protect our customers from contamination or pollution from any on-site hazards. To evaluate potential for backflows into our system, KMWC is conducting an initial hazard assessment of all customers. Each hazard assessment will identify the degree, if any, hazard to KMWC's distribution system. Please complete the provided Cross-Connection Control Hazard Assessment Form and return it to KMWC. Upon receiving the completed form, KMWC can determine the degree of hazard associated with your property and whether a backflow prevention assembly is required. A site survey, by our Cross-Connection Control Specialist, may be necessary if no response or after the completion of our Cross-Connection Control Hazard Assessment Form. Refusal to comply can result in water service termination.

PLEASE CALL THE OFFICE AND UPDATE YOU CONTACT INFO! We need this to let you know when you may lose water or in case of boil notices! We need your phone number to be current. We know a lot of people are removing landlines from their house and are now going to just cell phones. If you have not let us know we may still have that number for your account.

As always you are invited to our board meetings which are held via zoom or at our office on the last Monday of the month at 10:00am.

Thank you

Board of Directors

The agenda can be found on our website with the zoom info at <https://kristamutualwater.com/>.